

## FRP-BC Support and Ideas Check-In Call April 15th, 2020 Summary

**Attendees:** Range of FRPs in terms of size, number of programs, geographical location, and type of programs. 40 participants.

### FRP/Member Introductions

We want to build a Community of Practice. Although introductions sometimes seem lengthy, this time of uncertainty requires sharing and community. We are hoping to have FRPs become familiar with who is on the calls and to be able to put a face to a program/place. Please note: there won't always be time to do introductions in full- sometimes we might simply have a list for folks to see on the screen.

### Introduction to FRP-BC's Forums

It has been suggested that we do COVID-19 related forums on our new website. Michelle went through the simple process of finding the forums in the members only portal and replying to previous comments or starting a new discussion. Michelle is available for further support at [admin@frpbc.ca](mailto:admin@frpbc.ca).

**Note:** Agency 'owners' (EDs and managers) need to add their staff to their agency's account. It's not advisable to use your ED's account as we will have worker-specific topics and training. Use the "Add Staff" tab in the menu on the left-hand side of the page.



The screenshot shows the FRP-BC Members Only Portal. The left-hand navigation menu includes: MEMBER HOME, MEMBER RESOURCES, FRP-BC DOCUMENTS, TRAINING, **FORUMS** (circled in red), MEMBERS, AGENCY DASHBOARD, ADD AN FRP, EDIT YOUR FRPS, **ADD STAFF** (circled in red), RENEW MEMBERSHIP, REQUEST HELP, and LOG OUT. Two callout boxes are present: one pointing to 'FORUMS' with the text 'Find forums here' and another pointing to 'ADD STAFF' with the text 'Invite your team members to create their own account here'. The main content area features a 'WELCOME MEMBERS!' banner, a 'GETTING STARTED' section with a welcome message, and a 'MEMBER NEWS' section with an announcement for the next support call on April 15, 2020.

### **Forum Topic Suggestions from FRPs**

- What kind of virtual platforms are agencies using? How and suggestions.
  - GoTo Meeting, Zoom, WhatsApp, Skype for Business
- Group challenges – for Drop in, how are FRP's dealing with logistics?
- What are some Innovative Programs and Practices?
- AGMs – how are Societies dealing with these? (please view this COVID 19 related reminder from the BC gov: <https://www2.gov.bc.ca/gov/content/employment-business/business/not-for-profit-organizations/societies-agm-covid-19>)
- Additional funding sources

### **MCFD Resources Page**

URL: <https://www2.gov.bc.ca/gov/content/family-social-supports/covid-19-information>

\*Please note, your local Director of Operations is listed on our FRP-BC website on the member homepage (at the bottom). Although they are extremely busy, they are prioritizing needs and will respond. FRP-BC is happy to bring themes forward as well- please talk to Tara at [provincialdirector@frpbc.ca](mailto:provincialdirector@frpbc.ca).

### **Programming Ideas:**

- Busy Bags for little kids and their older siblings – crafts, things to do/complete
- Gardening – donated seeds, dirt and containers for families
- Roots To Thrive – 6 week program
- Yoga for kids

### **Resources/Ideas Shared:**

- Curbside Support and activity kit drop off
- Local farmers for gardening programs
- [Mothers Matter- Stay 'n' Play Activities](#)
- Puzzles and board games sourced from local Christmas hamper distribution
- [Telus Program: \\$9 a month for low income families to access internet](#)

### **Additional Resources:**

- [Federation of Community Social Services of BC](#)
- [Indigenous Community Support Fund](#)
- [Intranet Log In](#) (for MCFD contractors)