

## Family Drop-In Quality Assurance Overview Executive Summary

### AIM

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To demonstrate how the FRP-BC expertise and Family Drop-In model addresses the new MCFD Early Years Service Framework. FRP-BC proposes streamlined, standardized and sustainable Direct Services.

While FRP-BC Standards of Practice provides quality assurance to programs and the Practitioner Advanced Certificate qualifies staff, there is evidence of FRP-BC's alignment with the Early Years Service Framework in everything FRP-BC does.

### KEY ALIGNMENTS

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#### Service Categories

**FRPs promote family navigation:** Through relationships, staff members orient families in their day to day community life.

**FRPs provide support to families:** Resilience and capacity are built through connections and use existing strengths to develop new skills.

**Programs that encourage holistic early learning in children:** From an ecological perspective of child development, play-based and early literacy activities engage children and families within their social context.

**FRPs promote community belonging:** Based on respect and inclusion, programs help newcomer and vulnerable families create a social support system.

**Services and standards that promote indigenous traditions and cultural awareness:** FRP-BC has ten promises in the statement of reconciliation. The Standards of Practice includes a section on cultural humility and safety.

**FRP-BC facilitates Government-led Early Years Service planning:** As part of a synergetic interaction, FRP-BC connects government Direct Services planning with Family Drop-In service providers.

90%   
of centres deliver child social and emotional competence programs

98%   
of participants agreed with the statement "when I come to this program, I feel welcomed and accepted"

65%   
of FRP-BC members provide concrete support to families accessing basic needs such as clothing and food.

90%   
of caregivers agreed with the statement "since coming to this program, I have become more aware of the services and resources available in my community."

8.7%   
of FRP participants are indigenous compared to a total 5.4% provincial aboriginal population.